

Setting up your personal 'My Account' Page:

UnionCare® My Account

To Login, please enter your username and password below and press Login.

Login Username: <input type="text"/> Password: <input type="password"/> Login	Sign Up Now If you have not previously registered for an account, press Sign Up to create your account. Sign Up
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My Account

1. Go to www.unioncare.com.
2. Click on ['My Account'](#) on the upper left side of page.
3. Click the "Sign Up" button on the 'My Account' page.

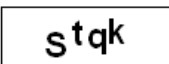
Account Registration

Please enter the information below to create your web account.

User Information

Certificate/Policy Number	<input type="text"/>	(enter numbers only without spaces or special characters)
Date of Birth:	<input type="text"/> <input type="text"/>	(mm/dd/yyyy)
ZIP/Postal Code:	<input type="text"/>	
Email Address:	<input type="text"/>	

Type the characters you see in this picture. This code is unique to you and is used for security purposes. If you experience issues reading or viewing the characters below, please contact 1-800-394-1746 from 8 AM to 7 PM Monday - Friday (Eastern Time) for assistance.

	
Type Characters	<input type="text"/>

Account Registration:

- Enter the requested information. Your 12 digit certificate number can be found at the top of your Billing Summary page. Then click **NEXT**.
- If you consent to the Terms of Service, click **NEXT** to direct you to the Account Creation page.

Account Creation:

- Create a username and password. Select your security question and answer

Username: _____

Password: _____

Secret Answer: _____

- Click **SUBMIT** to redirect you to the login page shown above
- Enter your newly created username and password and click **LOGIN** to access your new personal My Account page.

How to use 'My Account':

- View your insurance policies
- View your account status
- Access Quick Help for questions or assistance when using My Account
- Make payments
- Access claim information

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My Account Summary

Below are the plans that you are currently enrolled in. For more information, click on the certificate/policy number for the plan. If you have an upcoming premium payment, the amount and the due date appear in the right hand columns. If you have any questions, please call 1-800-394-1746 from 8 AM to 7 PM Monday - Friday (Eastern Time).

Quick Help

Questions or Assistance
For questions or assistance while using this website, please call 1-800-394-1746 from 8 AM to 7 PM Monday - Friday (Eastern Time).

[Can I pay my premium online?](#)

[What is the amount due?](#)

[Why hasn't my latest payment been applied to my certificate/policy?](#)

[What if I do not see one of my active certificates/policies?](#)

Please Note

Any payment made within the last 3 business days may not be reflected. If a payment was recently made to the account, please disregard the amount due.

If you recently enrolled in or changed your coverages, the new information will not be displayed in this section until the changes are reflected in your account.

My Products

Certificate/Policy Number (to view details, click the certificate number)	Product Type	Participant Name	Status	Amount Due	Premium Due Date	
100123456789	TERM LIFE	SMITH, JOHN	Active	\$ 98.14	02/12/2011	<input type="button" value="Pay Now"/>

Services and Forms Page:

- Access forms
- Request documents
- Make payments
- Sign up for automatic payments
- Update your contact information
- Change your name/date of birth
- Designate/change a beneficiary
- Add/remove dependents

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Account services & forms across all products

Below are the self-service options available to you across all products

Pay Amount Due
Complete a one-time credit card payment for the amount due.

Payment Method
Set up or change recurring payment method.

Contact Information
Update my phone number or mailing address.

Duplicate Documents
Request a duplicate copy of my premium notice or certificate of insurance/policy.

Billing Frequency
Change the billing period for my current payment method.

Name Change
Update insured's name.

Date of Birth Correction
Request a correction to an insured's date of birth.

Beneficiary Designation
Change beneficiary designation for a life certificate/policy, if applicable.

Quick Help

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My Profile Page:

- Change user account information such as your username, password or security question
- Update your mailing address and email*

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My Profile		Quick Help	
Please review the account security information below. To make changes, update the appropriate fields and press Submit.			
Account Information		Questions or Assistance For questions or assistance while using this website, please call 1-800-394-1746 from 8 AM to 7 PM Monday - Friday (Eastern Time).	
Username	USER100123456789	How do I change my username or password?	
Password:	•••••	How are the security question and answer used?	
	<input type="button" value="Update"/>		
Email			
Email Address:	<input type="text"/>		
Security Details			
Security Question:	<input type="text" value="Favorite sports team"/>		
Secret Answer:	<input type="text"/>		
<input type="button" value="Submit"/>	<input type="button" value="Cancel"/>		

* Email addresses may be used to communicate plan and benefit changes, special alerts, product opportunities and special notices.



For questions or assistance with 'My Account',
please contact us at 800-394-1746 or ullico@marshpm.com.